

# 2021 BAGUIO'S PERFORMANCE AT A GLANCE

## ENVIRONMENT



- Collection volume of Baguio's recycling plants in 2021:
  - 9,559 tonnes of animal waste
  - 15,104 tonnes of glass containers
  - 19,722 tonnes of paper
  - 6,307 tonnes of plastic bottles
- Set up recycle corner at office to collect 14 types of recyclable
- Established environmental targets
- Set up Climate Change Policy, conducted and disclosed climate risk assessment



## INNOVATION



- iRecycle App has 10,480 registered users and over 52 recyclable collection points, engaging 59 collaborative partners
- Provided 3,256 door-to-door collection services to enhance the recycling rate in 2021
- Number of collected container through iRecycle in 2021:
  - 84,270 glass containers
  - 509,031 plastic bottles



## COMMUNITY INVESTMENT



- Hosted a total of 84 hours of recycling plant tours, seminars, and webinars for 13 organisations
- Participated in community services with a total of 421.5 volunteer hours



## EMPLOYEE WELLBEING



- Organised Work Life Balance Month to promote equal prioritisation between personal life and career work
- Staff attended 23,050 hours of training
- Work-related accident rate reduced to 1.02 from 1.15 in 2021
- Traffic accident rate reduced to 0.046 from 0.06 in 2021



## OPERATIONAL EXCELLENCE



- Established Sustainability Steering Committee and ESG Working Group to monitor and enhance sustainability performance
- Implemented Sustainable Procurement Policy and Supplier Code of Conduct
- More than 97% of the respondents rated our performance satisfactory or above on overall service quality

